

Capatex

Returns Conditions:

Products must be returned within 30 days of purchase Products must be in resalable condition

Packing (including underwear) must not have been opened

Please refer to The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 for exceptions on medical products and underwear: <http://www.legislation.gov.uk/uksi/2013/3134/made>

Please enclose this form and any paperwork you have when you return your product. This will allow us to deal with your return as quickly as possible.

Please return to:

Customer Service Department Capatex Ltd
127 Northgate
New Basford
Nottingham NG7 7FZ

Please call 0115 9786 111 if you have any problems - we are here to help

Name			
Order Number			
Delivery Address			
	Postcode:		
Phone Number			
Email Address			
Order Method	Website <input type="checkbox"/> Kylie Kanga <input type="checkbox"/> Capatex Care <input type="checkbox"/> G-Text <input type="checkbox"/> eBay <input type="checkbox"/> XMASNET <input type="checkbox"/> Every Nappy <input type="checkbox"/> Amazon	<input type="checkbox"/> Phone	<input type="checkbox"/> Mail Order
Date of Order:			
Products To Return	Product Description	Quantity	Product Code (if known):
Reason For Return			

Capatex Returns Dept Use Only

Returns Number	Received Date	Processed By	Returned within 30 days?	Products inspected and sealed?	Action	Authorised By?	Closed Date
<input type="checkbox"/> Credit Note Complete? Name:	<input type="checkbox"/> Goods entered into stock? Name:	<input type="checkbox"/> Refund processed? Name:	<input type="checkbox"/> Goods returned to warehouse? Name:				