

Capatex

Returns Conditions:

Products must be returned within 30 days of purchase

Products must be in resalable condition

Packing (including underwear) must not have been opened

Please refer to The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 for exceptions on medical products and underwear: <http://www.legislation.gov.uk/uksi/2013/3134/made>

Please enclose this form and any paperwork you have when you return your product. This will allow us to deal with your return as quickly as possible.

Please return to:

Customer Service Department
Capatex Ltd
127 Northgate
New Basford
Nottingham
NG7 7FZ

Please call 0115 9786 111 if you have any problems - we are here to help

Name			
Order Number			
Delivery Address	Postcode:		
Phone Number			
Email Address			
Order Method (please tick)	Website <input type="checkbox"/> <input type="checkbox"/> Every Nappy <input type="checkbox"/> Inco Supplies <input type="checkbox"/> Capatex Care <input type="checkbox"/> eBay <input type="checkbox"/> Amazon	Phone <input type="checkbox"/>	Mail Order <input type="checkbox"/>
Date of Order:			
Products To Return	Product Description	Quantity	Product Code (if known):
Reason For Return			

Capatex Returns Dept Use Only

Returns Number	Received Date	Processed By	Returned within 30 days?	Products inspected and sealed?	Action	Authorised By?	Closed Date